

providing inputted associated data to the card issuing organization by means of the card management system; and

making a record of the inputted data within the card management system.

¹⁹
~~12~~. (Replaced) The method as set forth in claim 1 wherein said plurality of card management services includes registering at least one card by inputting associated card data.

²⁰
~~13~~. (Replaced) The method set ford in claim 2 wherein card management services further includes card management services selected from the group consisting of: change of address, request for a new card, notification of a billing dispute, request for a copy of a bill, a change of marital status, a change in name, and a request for an increase in credit line.

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~~14~~. (Replaced) The method as set forth in claim 1, or 2, or 3, further including the step of maintaining a record of associated data by the card management system.

²²
~~15~~. (Replaced) The method set forth in claim 4 including the step of informing the card user that the card issuing organization has been provided the associated data.

²³
~~16~~. (Replaced) A method of on-line card management, wherein at least one card is issued to a plurality of card users by card issuing organizations, the method comprising the steps of:

providing a computer network accessible by the plurality of card users;

providing a card management system accessible from said computer network having a plurality of card management services available for the plurality of card issuers;

accessing the card management system by the plurality of card users;

selecting at least one of a plurality of card management services provided by said computer system and inputting data associated with the selected card management service;

providing inputted associated data to the card issuing organization by means of the card management system; and

making a record of the inputted data within the card management system.

²⁴/₁ (Replaced) The method set forth in claim 6 wherein said plurality of card management services includes registering one card by inputting associated card data.

²⁵/₁ (Replaced) The method set forth in claim 7 wherein card management services further includes card management services selected from the group consisting of: change of address, request for a new card, notification of a billing dispute, request for a copy of a bill, a change of marital status, a change in name, and a request for an increase in credit line.

²⁶/₁ (Replaced) The method as set forth in claim 6, or 7, or 8, further including the step of maintaining a record of associated data by the card management system.

²⁷/₁ (Replaced) The method set forth in claim 9 including the step of informing the card user that the card issuing organization as been provided the associated data.

²⁸/₁ (Replaced) A system for on-line card management wherein at least one card is issued to a plurality of individual card users by card issuing organizations, the system comprising:

a computer network; and

a card management computer system accessible from said computer network, said card management system having a plurality of card management services, said card management computer system comprising:

means for a multiplicity of individual card users to simultaneously access said

card management computer system;

means for the individual card users to select at least one of a plurality of card management services provided by the card management computer system and for inputting data associated with the selected card management services; and

means for providing said associated data inputted by the individual card users to the card issuing organization.

¹⁹
12. (Replaced) The on-line card management system set forth in claim 11 wherein said plurality of card management services includes registering a least one card by inputting associated card data.

³⁰
13. (Replaced) The on-line card management system as set forth in claim 12 wherein said card management services further includes card management services selected from the group consisting of: change of address, request for a new card, notification of a billing dispute, request for a copy of a bill, a change of marital status, a change in name, and a request for an increase in credit line.

³¹
14. (Replaced) The on-line card management system as set forth in claim 11, or 12, or 13, further including means for maintaining a record of the associated data inputted by each of the individual card users within the card management system.

³⁷
15. (Replaced) The on-line card management system set forth in claim 14 including means for informing the individual card users that the card issuing organization has been provided the associated data.

³³
16 (Replaced) The on-line card management system set forth in claim 15 wherein said computer system includes a telephonic user interface.